

For residents who decide to pay rent upfront only (this example is 6 months upfront)

Your upfront payment is calculated using an estimated fixed utilities charge based on your apartment type for the upfront period. This payment is made in advance to cover 6 months, and as you use utilities each month, the balance gradually decreases.

At the end of each 6-month cycle, a new upfront payment is calculated on the same basis. Any remaining credit or outstanding balance is rolled into the next upfront payment or settled with your deposit, ensuring your account stays balanced over time.

For example, if your fixed utility charge is £140 per month, your initial upfront payment for 6 months would be £840. You can find an example below.

	Pre-move in	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7
Your actual usage		£75	£150	£145	£145	£145	£140	£135
Monthly utilities statement			£75	£150	£145	£145	£145	£140
Monthly utilities direct debit	£840	£0	£0	£0	£0	£0	£875	£0
Balance on your account from your actual usage vs upfront payment		£765	£615	£470	£325	£180	-£35	£740

Key

Blue: Your actual usage for the month (appears on the following month's statement)
 Orange: 1st Upfront Payment - The utilities fixed charge is dependant on apartment size for 6 months
 Purple: 2nd Upfront Payment - The utilities fixed charge is dependant on apartment size for 6 months +/- any outstanding balance in month 6